

March 1, 2012 Via ECFS Filing

Ms. Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW, Suite TW-A325 Washington, DC 20554

RE: First Step Internet, LLC

EB Docket No. 06-36; 2011

Dear Ms. Dortch:

Attached for filing is the Calendar Year 2011 CPNI Compliance Certification as required by 47 C.F.R. Section 64.2009 (e) submitted on behalf of First Step Internet, LLC.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas Consultant to First Step Internet, LLC

file: First Step Internet, LLC - FCC - Other

tms: FCx1201

Enclosures ST/im

## ANNUAL 47 C.F.R. § 64.2009(e) OFFICER'S CERTIFICATION OF CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE

## EB Docket 06-36

Annual 64.2009(e) CPNI Certification:

Covering calendar year 2011

Name of company(s) covered by this certification:

First Step Internet, LLC

Form 499 Filer ID:

829017

Name of signatory:

Kevin Owen

Title of signatory:

President and Chief Executive Officer

- I, Kevin Owen, am the President and Chief Executive Officer of First Step Internet, LLC
  and, acting as an agent of the company, I have personal knowledge of the company's
  operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal
  Communications Commission regarding CPNI.
- I hereby certify that First Step Internet, LLC and had not yet initiated the provision of VoIP or telecommunications services to consumers during 2011. When the Company does initiate service it will implement operating procedures that are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Commission's rules found at 47 CFR Subpart U.
- 5. The company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Kevin Owen, President and Chief Executive Officer

Date